

A dealer must honour the lien pay out terms in the agreement.

Your purchase agreement states that the lien on the trade in will be paid and discharged. This agreement is a binding document. The dealer must honour promises made in the agreement. If the lien is not paid and discharged:

1. Contact the dealer. Ask if they paid the lender to discharge the lien. It can take 45 days for the discharge to occur.
2. If the dealer has paid the lender, contact the lender. Ask if they discharged the lien. It can take 45 days for the discharge to occur.
3. Contact the [The British Columbia Personal Property Security Registry](#) for information on the lien.