

## ***Financing terms***

The written sales agreement should show the same financing terms stated by the dealer. If not, it may be a misunderstanding or a misrepresentation. For a misunderstanding, speak to the dealer about a correction. You may also speak to the lender for a correction.

If the dealer gave a lender inaccurate information and you were aware (signed off), then the VSA cannot help. If you have concerns about the conduct of the dealer in providing this information to the lender, you can report it to the VSA.

If you were not aware of the inaccurate information given to the lender (did not sign off), the VSA may be able to help. You may get compensated if you can show a proven loss.